MEASURING CHANGE, TRANSFORMING SYSTEMS

A facilitated roundtable grappling with the tensions in how we measure and invest in complex system change

Public Policy Institute, San Francisco CA
Thursday, October 19, 2017
Jen Leland, Center Director of Trauma Transformed, welcomed everyone to the gathering and reviewed the day’s agenda. She reflected that when she was asked to submit a report on outcomes of the Center’s work, she decided it was important for everyone share in her “existential crisis”.

Her request for the day was that everyone think about one thing they will do differently for children and families as a result of today’s session and share it with one person.
Dr. Kenneth Hardy was scheduled to be the speaker and facilitator for the opening session. Due to a family emergency he was not able to attend, but the group watched a video of Dr. Hardy speaking about socio-cultural trauma.
The notes on this page show Jen’s welcome, Dr. Hardy’s video and the introduction of the panel presentation. Panelists were: Allison Briscoe-Smith (UCSF and Wright Institute), Kanwarpal Dhaliwal (RYSE), and Joyce Dorado (UCSF and Response to Trauma in Schools). The Panel was moderated by Ken Epstein (SF Department of Public Health).
We saw a second video of Dr. Hardy, where he asked, “Are we Healers, Helpers, or Jailers?” The panel discussed this question and a question and answer session followed.
Dr. Ken Epstein facilitated a fishbowl discussion with Kanwarpal Dhaliwal (RYSE), Judith Bell (The San Francisco Foundation), and Emily Ozer (UC Berkeley). Participants were asked to “tap in” when they wanted to comment or ask a question.
Following the fishbowl discussion, table groups reflected on two questions:

- Ideas about how we can measure change
- One commitment to do something different in our work.
Each table shared one “gem” they discovered regarding measuring change and one commitment for change.
People shared additional thoughts on our healing and disruptive dialogue wall.